



Telarus Escalation Support

Your Supplier Advocate

The Challenge

Creating a strong rapport and working relationship with suppliers is paramount for your business success. However, occasionally you and a supplier may face challenges in your collaboration. Communication breakdowns, conflicting priorities, and differing business strategies can lead to misunderstandings and strained relationships. Balancing interests for mutual benefit, maintaining transparent communication, and establishing clear expectations are crucial for fostering successful partnerships amidst these challenges.

Our Solution

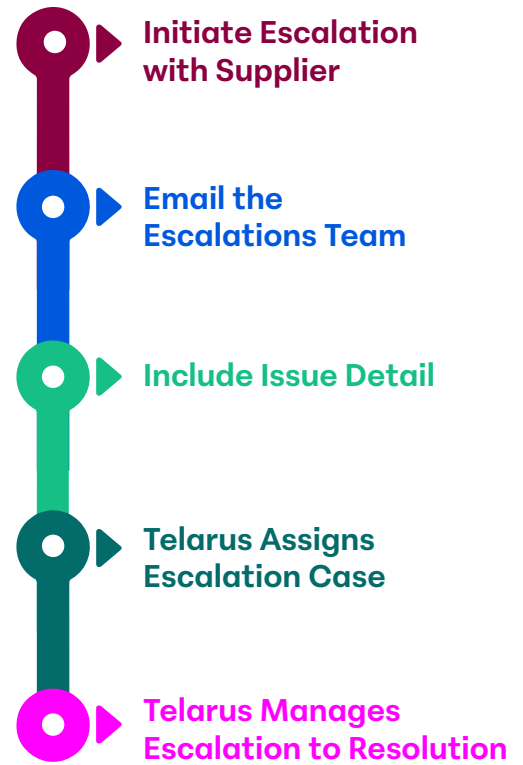
Telarus Escalations Support is a team dedicated to supporting you when conflicts arise with a supplier. The team is available to you after you have attempted to resolve a conflict directly with the supplier and have reached an impasse. Once the escalation is transitioned to Telarus, the team will own and manage it to resolution. Telarus Escalations Support provides coverage for all continental U.S. time zones during daytime business hours.

Key Benefits

- Enlist a team of seasoned escalation experts
- Receive Telarus commitment to resolution
- Leverage Telarus supplier relationships and influence
- Reduce your escalation burden
- Strengthen your relationship with suppliers



How it Works



Contact Telarus Escalation Support to manage your escalation for success.